

# **HOUSE RULES**

#### Daycare

• All guests must complete a temperament evaluation. Sully's Stay and Play reserves the right to refuse or reject any dog that might be a safety hazard to itself, other dogs, or staff members. This includes, but is not limited to dogs who are aggressive, anti-social, toy or people possessive, anxious, or physically ill. Although we screen for temperament, watch the dogs carefully, and do not take aggressive dogs, daycare can be hazardous due to dogs playing together. They can get rambunctious at times and we cannot be held responsible for injuries, that may occur. All dogs must be spayed or neutered.

## **Guest Profile**

• All guests staying at Sully's Stay and Play needs to have completed a Guest Profile before his/her first stay. This profile is designed so that we can get to know your pet on a personal level. We want to know how your pet engages with people, understand his/her preferences in being handled, get to know about his/her personality, and utilize the profile information to determine what playgroup suits his/her best.

## Dog Interview

• To be accepted, all dogs must go through an interview. Interviews allow us to meet you and your dog and find out how they will interact with other dogs in our day care. Interviews are by appointment only. Please bring written proof of vaccinations with you.

### Vaccinations

• All guests must be vaccinated for bordatella, distemper, parvo, and rabies. Proof of vaccinations is required prior to stay at Sully's Stay and Play. Bordatella must be given every 6 months. Your dog will not be admitted into Sully's Stay and Play until we have proof of vaccinations. Please allow a minimum of seventy-two (72) hours to pass between giving your pet these shots and using our services.

#### Health

- Guests must not have been exposed to any contagious diseases within a 30 day period prior to check-in.
- Guests cannot have had a communicable illness of any kind for 30 days prior to check -in. Dogs that have been ill with a communicable condition in the last 30 days will require veterinarian certification of health to be admitted or readmitted.
- All guests are required to have flea protection. Your dog must be on a veterinarian approved form of topical flea control Acceptable flea treatments are Frontline, Frontline Plus, Advantage, K-9 Advantage, and Revolution.

## Temperament

- Guests must be friendly towards other dogs and people. They must not be food or toy protective.
- Guests must possess a temperament that allows Sully's Stay and Play staff members to be able to care for them.

#### Reservations

• Reservations are recommended. We will try to accommodate walk-ins, but we will not exceed our set dog-human ratio. This is for the safety of all dogs in our day care.

## **Collars and Leashes**

• All dogs must be on leash when entering and exiting Sully's Stay and Play. When dogs in our care are taken out for walks, they will wear a choke chain as a backup.

### Fees and Hours

• The hours of operation are Monday-Friday 6:30am-7pm. Payment is due in advance for prepaid daycare packages. Cash, check, or MasterCard/Visa is accepted. Pre-paid packages are non-refundable. A \$25.00 fee will be charged for returned checks. There will be a \$5.00 late fee for every 15 minutes after closing.

## Assumption of Risk

Owner acknowledges and is aware that vaccines do not protect against all communicable illnesses that may affect your dog. Owner acknowledges and agrees that they are assuming all risk of illness, disease, or harm to their dog by allowing them to stay at Sully's Stay and Play.

By signing below, I acknowledge that	at I have read and accept Sully's Stay and Play policies and procedures:
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Signature:	Date: